

Foodlogik Customer Profile

Turner Supplies (GB) Ltd

FOODLOGIK

FOOD SOFTWARE SOLUTIONS

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SOFTWARE SOLUTIONS

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Turner Supplies are a recently launched and fast-growing car paint supplier in Dartford, Kent serving the general public as well as trade sales. Although Foodlogik may not seem the obvious system to choose for that kind of business, it seems to fit very well. The existing industry-specific software was error prone and the support was very patchy to non-existent, so Managing Director Jason Andrews called in Merit to discuss the implementation of **counter-sales** and **stock-control**.



Quick and Hassle-Free



The software was installed and the data imported within two weeks, followed by a period of training and assimilation. Few enhancements were required – only the invoice (which also acts as a delivery note) and the statement needed to be configured to Turner’s requirements. The first few days of live running were supported remotely and went very smoothly. Possibly the only change required after go-live was to the invoice layout, which needed the word “discount” to be removed as it generated queries from customers!

Benefits of Stable Software and Expert Support

Jason Andrews says “Having come across Merit briefly before, I knew they could provide some good software and a high level of support. That was really important to me because the software is key to running an efficient business. When a customer comes in - generally every few minutes - we need to be able to field their request, record their order, print the invoice and process the payment all in one go. It has to be a really quick lookup so we can find products and prices, and the documentation has to look professional. Foodlogik does all of these things and we know it does a lot more, so as the business grows Foodlogik will be well able to cope. **Also, its very stable and there’s never a problem.** If we did have any queries, help and a bit of remote training was just a quick phone call away. So overall I’m really pleased that I can concentrate on growing the business, knowing that my business software is in good hands.”

Click this link for information on Counter Sales: <https://www.foodlogik.co.uk/downloads/?media=50>

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